

# Behind-the-Scenes Encounter



Date of Encounter: \_\_\_\_\_ Time of Encounter: \_\_\_\_\_

## Contact Information

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Email: \_\_\_\_\_ Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Member ID: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

## Encounter Information

Number of Participants: \_\_\_\_\_ × encounter rate = \$ \_\_\_\_\_

Ages of anyone under 18: \_\_\_\_\_

Total Due: \$ \_\_\_\_\_

### Encounter cost per person:

- \$40.00 rhino encounter
- \$20.00 giraffe encounter
- \$20.00 African spurred tortoise encounter
- \$20.00 kookaburra encounter
- \$20.00 fruit bat encounter

Children must be at least 6 years of age for giraffe and rhino encounters. There is no age requirement for any other encounter options.

When you arrive at the entrance, let the admissions staff know you are here for an encounter and they will contact your encounter guide who will meet you just outside the gift shop.

**Payment:** A 50% deposit is due a week before the encounter and the remaining balance is due before the start of the event. We accept cash, check, or credit card. Checks should be made payable to the Racine Zoo. Please label your check with your name, program, and event date. We accept Visa, Mastercard, and Discover.

**Late Start:** Due to the popularity of our programs, encounter guide may be on tight time restraints. We will do our best to accommodate late start times, but reserve the right to cancel or adjust the tour length, depending on staff availability.

**Cancellations:** Cancellations of encounters are your decision and the 50% deposit is typically non-refundable. However, refunds may be given only in extreme circumstances. Please call as soon as possible to let us know of cancelations, and we will do our best to reschedule. The Racine Zoo reserves the right to cancel any programs due to unforeseen circumstances for a full refund.

## Office Use Only

50% Deposit Due: \_\_\_\_\_ Paid: \_\_\_\_\_ Total Amount: \_\_\_\_\_ Paid: \_\_\_\_\_

Invoiced: Y / N Sent: Y / N Calendar: Y / N Initials \_\_\_\_\_

To discuss your reservation, please contact:

Conservation Education Department

Racine, Wisconsin 53402

(262) 636-9580

[education@racinezoo.org](mailto:education@racinezoo.org)

